WorkForce Enterprise AM-C550z A4 MFP with inner finisher

Compact A4 Business inkjet MFP with inner finisher, low power consumption[3], fast FPOT[1] (5.5 secs) and up to 55ppm print speed.

The AM-C550z, with its integrated innner finisher, boasts a compact design, low power consumption[1] and reduced intervention[6]. Achieve high-speed print and scan speeds (up to 55ppm and 100ipm[7]) and a fast FPOT[1] of 5.5 seconds. The 10.1" touch screen aids the seamless integration of the AM A3 and A4 series and is compatible with a wide range of Epson and third-party solutions.

Integrated inner finisher for professional results
This multifunction printer features a built-in inner finisher, for automatic document sorting and stapling in a space-saving design. It offers professional finishing capabilities without the need for bulky external add-ons, making it a perfect fit for offices, healthcare, or education where productivity and space efficiency are both critical. Eliminate manual collation and stapling, saving time while ensuring a professional result - to keep office workflows running without delay.

Save up to 66% on energy while printing with the Epson AM-C550z[4]
Heat-Free printing technology uses no heat in the ink ejection process, saving energy, time and reducing intervention[6]. Thanks to Heat-Free printing technology, keep energy bills low and reduce your impact on the environment.

No heat also means no warm-up time when the printer is switched on or woken from sleep. It starts printing immediately. Save on energy without compromising on output.

Compact design, powerful output
The AM-C550z simple paper path and non-contact printing, allows printing on a wide range of media including recycled paper and envelopes. The 'C' shape paper path delivers a more compact A4 device, amongst the smallest in its class. Despite the slim design, it boasts a high paper capacity (max.2,100 pages), while the paper path also enables a single access point to clear paper jams and convenient consumable front loading.

KEY FEATURES

- **Integrated inner finisher for professional results**
  Built-in inner finisher streamlines production, delivering automatic stapling and document sorting without taking up valuable space.

- **Compact yet powerful A4 performance**
  Our innovative 'C' shaped paper path makes this a more compact A4 device, amongst the smallest footprint in its class.

- **Exceptional scan and print performance**
  Duplex scanning up to 100ipm, up to 55ppm[2] print speeds and up to 32,500 pages (mono) ink yield[5] ensure fast and reliable output to boost productivity.

- **Heat-Free printing technology**
  Save up to 66% on energy while printing with the Epson AM-C550z[4].

- **Epson Solutions Suite**
  Compatible with a wide range of Epson and third-party solutions, to boost additional functionality, smooth system integration and freedom to work anywhere.

- **AM range ecosystem**
  Seamless user experience between A4 and A3 devices, across our AM range.

- **Legal Statement**
  Complies with The UK Product Security and Telecommunications Infrastructure (Product Security) requirements. Epson will provide security updates for 7 years from purchase

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PRODUCT SPECIFICATIONS

TECHNOLOGY

Printing Method	PrecisionCore™ Micro TFP printhead
Nozzle Configuration	5,784 Nozzles Black, 5,784 Nozzles per Color
Minimum Droplet Size	3.8 pl, With Variable-Sized Droplet Technology
Ink Technology	DURABrite™ Pro
Category	Office Departmental
All-in-One Functions	Print, Scan, Copy

PRINT

Number of colours	4 colour
First Page Out	Monochrome7.1 Seconds, Colour7.1 Seconds, According to IEEE/ISO 17629
Printing Speed ISO/IEC 24734	55 pages/min Monochrome, 55 pages/min Colour
Duplex Printing Speed ISO/IEC 24734	55 A4 Pages/min Monochrome, 55 A4 Pages/min Colour
Printing Resolution	600 x 1,200 DPI
Printing Resolution - Maximum Quality	600 x 2,400 DPI
Printing Resolution - Standard	600 x 1,200 DPI
Printing Volume	384,000 pages per month
	The maximum number of printed pages per month based on the performance capabilities of the printer, including ISO rated print speeds and paper handling capabilities.
Recommended Duty Cycle	30,000 pages per month
Print from	PC, MAC, Network, USB, Direct USB, Mobile Device (WiFi Direct), Mobile Device (Wireless)

SCAN

Double-sided scanning	Yes
Scanning Speed	50 ipm (Monochrome, Single-sided, 300 dpi, ADF) * Scanning in accordance with ISO/IEC 17991; 50 ipm (Colour, Single-sided, 300 dpi, ADF) * Scanning in accordance with ISO/IEC 17991; 100 ipm (Monochrome, Double-sided, 300 dpi, ADF) * Scanning in accordance with ISO/IEC 17991; 100 ipm (Colour, Double-sided, 300 dpi, ADF) * Scanning in accordance with ISO/IEC 17991;
Advanced document integration	Scan to Email, Scan to FTP, Scan to Network folders, Scan to USB, Computer (Epson Document Capture Pro)
Maximum scan size	215 mm x 355 mm
Output formats	BMP, JPEG, TIFF, multi-TIFF, PDF, PDF/A, PNG, PDF multi
Scanner type	Contact image sensor (CIS)
Optical Resolution	600 DPI x 600 DPI (Horizontal x Vertical)

FAX

Type of fax	Walk-up black and white and colour fax capability
Fax Transmission Speed	Up to 33.6kbps / Approx. 3 sec/page
Error correction mode	CCITU/ITU Group3 fax with Error Correction Mode
Fax speed dials (max)	2,000 names and numbers
Page memory	Up to 550 pages/ 6MB (ITU-T No. 1 chart)
Fax Functions	PC Fax, Fax to E-mail, Memory Reception, Auto Redial, Fax to Folder, Address Book, Broadcast Fax, Fax Preview, Polling Reception

COPY

Copy Speed	Up to55 ipm Black, Up to55 ipm Colour *Simplex ADF 600 x 600 dpi (ISO/ IEC 24735)
Copy resolution (dpi)	600 x 600
Reduction / Enlargement	25 % - 400 %
Maximum number of copies	9,999
Maximum Copy Size	A4

WHAT'S IN THE BOX

- Initialization Ink Supply Units
- Warranty Documents

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PRODUCT SPECIFICATIONS

CONNECTIVITY

Network Printing Protocols	LPR, IPP, LPD, Port 9100, WSD, TCP/IPv4, TCP/IPv6, IPSec, IPPS, Bonjour/Airprint, SMB 2.0, SMB 3.0
Network Management Protocols	SNMP, HTTP, DHCP, BOOTP, APIPA, DDNS, mDNS, SNTP, SLP, WSD, LLTD, Ping, TCP/IPv4, TCP/IPv6, IPSec, IEEE 802.1X, SNMP 2.0c, SNMP 3.0
Network Protocol	HTTPS, IPv4, IPv6, SNMP
Network Scanning Protocols	Bonjour/Airprint, SMB 2.0, SMB 3.0
Interfaces	Ethernet Interface (1000 Base-T/ 100-Base TX/ 10-Base-T), USB 3.0, Wi-Fi Direct (optional), USB host, Wireless LAN IEEE 802.11a/b/g/n/ac (optional)
WLAN Security	WEP 64 Bit, WEP 128 Bit, WPA2 Enterprise, WPA2 PSK (AES), WPA3-SAE(AES)
Network Protocol	TCP/IPv4, TCP/IPv6, HTTPS, IPSEC, SSL/TLS

PAPER / MEDIA HANDLING

Automatic Document Feed	100 pages
Compatible Paper Weight	52 - 250g/m²
Duplex	Yes
Standard Paper input	500 Sheets Standard, 100 Sheets MP tray
Output Tray Capacity	300 Sheets
Standard paper tray(s)	500-Sheet paper tray
Optional paper tray(s)	500-Sheet paper tray, 2 x 500-Sheet paper tray, Cabinet
Maximum paper input	2,100

PAPER FEED MPT

Paper Input Name	MPT
Paper Formats	A4, A5, A6, B5, B6, C4 (Envelope), C5 (Envelope), C6 (Envelope), DL (Envelope), No. 10 (Envelope), 100 x 148 mm, LT, HLT, LGL, EXE
Custom sizes	Min139.7x 210 mm to Max 215.9x 355.6 mm
Compatible paper weight	52 g/m² - 250 g/m²
Paper Capacity 1	100 Sheets of Plain Paper, 80gsm
Paper Capacity 2	10 Envelopes

PAPER FEED C1

Paper Input Name	C1
Paper Formats	A4, A5, A6, B5, B6, C5 (Envelope), C6 (Envelope), DL (Envelope), No. 10 (Envelope), 100 x 148 mm, LT, HLT, LGL, EXE
Custom sizes	Min193.7x 210 mm to Max 215.9x 355.6 mm
Compatible paper weight	52 g/m² - 160 g/m²
Paper Capacity 1	500 Sheets of Plain Paper, 80gsm
Paper Capacity 2	30 Envelopes

PAPER FEED C2-C4

Paper Input Name	C2-C4
Paper Formats	A4, A5, A6, B5, B6, C5 (Envelope), C6 (Envelope), DL (Envelope), No. 10 (Envelope), 100 x 148 mm, LT, HLT, LGL, EXE, Com-10
Custom sizes	Min139.7x 210 mm to Max 215.9x 355.6 mm
Compatible paper weight	52 g/m² - 250 g/m²
Paper Capacity 1	500 Sheets of Plain Paper, 80gsm
Paper Capacity 2	30 Envelopes

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PRODUCT SPECIFICATIONS

GENERAL

Energy Use	115 Watt (standalone copying, ISO/IEC 24712 pattern), 0.9 Watt (sleep mode), 45 Watt (Ready), 0.1 Watt (Power off), TEC 0.24 kWh/week
Supply Voltage	AC 100 V - 240 V, 50 Hz - 60 Hz
Product dimensions	722 x 490 x 795 mm (Width x Depth x Height)
Product weight	74 kg
Compatible Operating Systems	Mac OS 11. x, Mac OS 12. x, Mac OS X 10.11.x or later, Windows 10 (32/64 bit), Windows 11, Windows 7 (32/64 bit), Windows 8 (32/64 bit), Windows 8.1 (32/64 bit), Windows Server 2008 (32/64bit), Windows Server 2008 R2, Windows Server 2012 (64bit), Windows Server 2012 R2, Windows Server 2016, Windows Server 2019, Windows Server 2022
Included Software	Document Capture Pro, Epson Device Admin, Epson Scan 2, Epson SmartPanel, EpsonNet Config
Sound Power	Operation:7.2 B (A)
Noise	Operation:56.2 dB (A)
Mobile and Cloud printing services	Apple AirPrint, Google Cloud Print, Mopria, Epson Smart Panel App, Epson Connect (Email Print, Remote Print Driver), Epson Connect (Email Print, Scan-to-Cloud)

ADDITIONAL FEATURES

Memory	8,192 MB
Features	Touchscreen, Direct Print, Direct print from USB, Nozzle Verification Technology
Panel	Type: Color, Touchscreen, Diagonal:25.7 cm
Media Handling	ADF 2-sided copy (A4, plain paper), ADF 2-sided scan (A4, plain paper), Automatic duplex
Security Functions	Limit access function with Epson Web Config, Secure confidential printing with PIN code release, LDAP Address Book, IPsec, IEEE802.1x, SSL (Server authentication), Panel Admin Mode
HDD	320 GB Encrypted AES-256

OTHER FEATURES

Emulations	PCL5c, PCL5e, PCL6, PostScript 3, ESC/P-R, ESC/Page
Optional Software & Solutions	Mopria
Security	TLS, TLS V1.1, TLS V1.2, TLS V1.3, SSL, SNMP, SNMP V3, IPSec, IPv6, HTTPs, AES-256, WPA2, WPA3, TMP (Trusted Platform Module), PIN code Release, Image Overwrite, User Authorisation, LDAP, IEEE802, SSL/TLS, Panel Admin Mode

OTHER

Warranty	12 months On-site service Optional warranty extension available

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SUPPLIES

- WorkForce Enterprise AM-C550 Black Ink   C13T08Q140   31,500 pages
- WorkForce Enterprise AM-C550 Cyan Ink   C13T08Q240   28,000 pages
- WorkForce Enterprise AM-C550 Magenta Ink   C13T08Q340   28,000 pages
- WorkForce Enterprise AM-C550 Yellow Ink   C13T08Q440   28,000 pages

OPTIONAL ACCESSORIES

- Super G3/G3 Fax Board
  C12C934491
- Expansion Board-P1 (OCR unit)
  C12C936801
- Wireless LAN Interface-P1 (5GHz)
  C12C936861
- Authentication Device Table-P1
  C12C937381
- Maintenance Box for AM-C400/550
  C12C937201
- Authentication Device Table-P2
  C12C939531

LOGISTICS INFORMATION

SKU	C11CL29401BY
EAN code	8715946740645
Country of Origin	Indonesia

WorkForce Enterprise AM-C550z A4 MFP with inner finisher

INK YIELD DATA

●	31,500 pages*
🔵🔴🟡	28,000 pages*

* Approx. page yield based on ISO/IEC 24711/24712 or ISO/IEC 29102/29103. Actual yield will vary depending on images printed and usage conditions. For more information visit http://www.epson.eu/pageyield

1. Time between the receiving print data, to the complete exit of the first page. For detailed information on printing speeds please visit epson.eu/workforce-enterprise
2. The productivity has been determined in accordance with ISO 24734, using default settings. The average of ESAT from the office category test. The full detailed report can be obtained from your local Epson sales office.
3. Please visit epson.eu/heat-free-technology for more information.
4. Based on Epson calculations, the Epson WorkForce Enterprise AM-C550z uses 66% less energy compared to the average energy of the 5 best-selling A4 50-55ppm Colour Laser MFP machines in Europe (IDC, Quarterly Hardcopy Peripherals Tracker, Q1 2024 to Q4 2024 shipments, published Q1 2025). Comparison based on the Typical Energy Consumption (TEC) as published by ENERGY STAR or the manufacturers' official specifications. Where only TEC 2.0 data is available an equivalent TEC 3.0 value has been calculated. If no data is available the products have been removed from the comparison.
5. Approx. page yield. Actual yield will vary depending on images printed and usage conditions. For more information visit epson.eu/pageyield
6. This explanation is only applicable for MicroPiezo fundamental advantage in principle. Product performance may vary.
7. Based on duplex scanning.

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