

WorkForce Enterprise AM-C550



With compact design, low power consumption¹, fast FPOT² (4.3 secs) and 55ppm, this A4 MFP is a great way to increase your productivity.

The WorkForce Enterprise AM-C550 combines compact design, low power consumption¹, reduced intervention³ and fast First Page Out Time (FPOT)² of 4.3 seconds. Epson's most capable A4 device by far, the AM-C550 offers high-quality and reliable printing with an improved 10.1" touch screen. It seamlessly integrates with the AM-C A3 series and is compatible with a wide range of Epson and 3rd Party solutions.

Compact design

The new 'C' shape paper path makes the AM-C550 a more compact A4 device. Despite the slim design, it boasts a high paper capacity (max.2,100 pages), a fast FPOT and high print and scan speeds.

Ultra efficient energy consumption

Save up to 70%⁴ on energy while printing with the Epson AM-C550.

Efficient performance

The AM-C550 makes any job easy and efficient. They feature a simple paper path and non-contact printing, which allows printing on a wide range of media including recycled paper and envelopes.

Added choice

The large (10.1") Smartphone-like User Interface allows for seamless setup and use, along with mobile printing and scanning.

AM-C ecosystem

Achieve a seamless user experience, thanks to the shared user interface, solutions, and Line Inkjet productivity across the AM-C A4 and A3 range. In addition, the new 'C' shape paper path design enables compact design, a single access point to clear all paper jams and convenient consumable front loading.

High performance, flexible solutions

Software such as Epson Print Admin (EPA) and EPA Serverless, aid your print security requirements, as well as scan workflows with Document Capture. Compatibility with embedded Solutions such as OCR and easy remote diagnosis with Epson Remote Services all boost additional functionality to the device. Vertical market needs are addressed through compatibility with 3rd party solutions thanks to Epson Open Platform.

DATASHEET



KEY FEATURES

- **Small footprint**
C shaped paper path makes this a more compact A4 device, amongst the smallest footprint in its class
- **Ultra efficient energy consumption**
Save up to 70%⁴ on energy while printing with the Epson AM-C550
- **High performance**
Simple paper path allows printing on a wide range of media, delivering reliable and high-speed printing and scanning
- **Enablement with Solutions**
Compatible with a wide range of Epson and 3rd Party solutions
- **Print speeds up to 55ppm**
Benefit from 55ppm effortless printing, designed for the fast-paced work environment
- **AM-C ecosystem**
Seamless user experience between A4 and A3 devices, in our AM-C range
- **Legal Statement**
Complies with The UK Product Security and Telecommunications Infrastructure (Product Security) requirements. Epson will provide security updates for 7 years from purchase.

PRODUCT SPECIFICATIONS

TECHNOLOGY

Printing Method	PrecisionCore™ Micro TFP printhead
Nozzle Configuration	5,784 Nozzles Black, 5,784 Nozzles per Color
Minimum Droplet Size	3.8 pl, With Variable-Sized Droplet Technology
Ink Technology	DURABrite™ Ultra
Category	Office Departmental
All-in-One Functions	Print, Scan, Copy

PRINT

Number of colours	4 colour
First Page Out	Monochrome 4.3 Seconds, Colour 4.3 Seconds
Printing Speed ISO/IEC 24734	55 pages/min Monochrome, 55 pages/min Colour
Duplex Printing Speed ISO/IEC 24734	55 A4 Pages/min Monochrome, 55 A4 Pages/min Colour
Printing Resolution - Maximum Quality	600 x 2,400 DPI
Printing Volume	384,000 pages per month The maximum number of printed pages per month based on the performance capabilities of the printer, including ISO rated print speeds and paper handling capabilities.
Recommended Duty Cycle Print from	30,000 pages per month PC, MAC, Network, USB, Direct USB, Mobile Device (WiFi Direct), Mobile Device (Wireless)

SCAN

Double-sided scanning	Yes
Scanning Speed	50 ipm (Monochrome, Single-sided, 200 dpi, ADF) * Scanning in accordance with ISO/IEC 17991; 50 ipm (Colour, Single-sided, 200 dpi * Scanning in accordance with ISO/IEC 17991; 100 ipm (Monochrome, Double-sided, 200 dpi, ADF) * Scanning in accordance with ISO/IEC 17991; 100 ipm (Colour, Double-sided, 200 dpi, ADF) * Scanning in accordance with ISO/IEC 17991;
Advanced document integration	Scan to Email, Scan to FTP, Scan to Network folders, Scan to USB, Computer (Epson Document Capture Pro)
Maximum scan size	215 mm x 355 mm
Output formats	BMP, JPEG, TIFF, multi-TIFF, PDF, PDF/A, PNG, PDF multi
Scanner type	Contact image sensor (CIS)
Optical Resolution	600 DPI x 600 DPI (Horizontal x Vertical)

FAX

Type of fax	Walk-up black and white and colour fax capability
Fax Transmission Speed	Up to 33.6kbps / Approx. 3 sec/page
Error correction mode	CCITU/ITU Group3 fax with Error Correction Mode
Fax speed dials (max)	2,000 names and numbers
Page memory	Up to 550 pages/ 6MB (ITU-T No. 1 chart)
Fax Functions	PC Fax, Fax to E-mail, Memory Reception, Auto Redial, Fax to Folder, Address Book, Broadcast Fax, Fax Preview, Polling Reception

COPY

Copy Speed	Up to 55 ipm Black, Up to 55 ipm Colour *Simplex ADF 600 x 600 dpi (ISO/ IEC 24735)
Copy resolution (dpi)	600 x 600
Reduction / Enlargement	25 % - 400 %
Maximum number of copies	9,999
Maximum Copy Size	A4

CONNECTIVITY

Network Printing Protocols	IPP, LPD, Port 9100, WSD
Network Management Protocols	SNMP, HTTP, DHCP, BOOTP, APIPA, DDNS, mDNS, SNT, SLP, WSD, LLTD, Ping
Interfaces	Ethernet Interface (1000 Base-T/ 100-Base TX/ 10-Base-T), USB 3.0, Wi-Fi Direct (optional), USB host, Wireless LAN IEEE 802.11a/b/g/n/ac (optional)
WLAN Security Network Protocol	WEP 64 Bit, WEP 128 Bit, WPA2 Enterprise, WPA2 PSK (AES), WPA3-SAE(AES) TCP/IPv4, TCP/IPv6

WorkForce Enterprise AM-C550

WHAT'S IN THE BOX

- Initialization Ink Supply Units
- Warranty Documents

PRODUCT SPECIFICATIONS

WorkForce Enterprise AM-C550

PAPER / MEDIA HANDLING

Automatic Document Feed	Standard (built-in)
Compatible Paper Weight	52 g/m ² - 250 g/m ²
Duplex	Yes
Standard Paper input	500 Sheets Standard, 100 Sheets MP tray
Output Tray Capacity	300 Sheets
Standard paper tray(s)	500-Sheet paper tray
Optional paper tray(s)	500-Sheet paper tray, 2 x 500-Sheet paper tray, Cabinet
Maximum paper input	2,100

PAPER FEED MPT

Paper Input Name	MPT
Paper Formats	A4, A5, A6, B5, B6, C5 (Envelope), C6 (Envelope), DL (Envelope), No. 10 (Envelope), 100 x 148 mm, LT, HLT, LGL, EXE
Custom sizes	Min 139.7x 210 mm to Max 215.9x 355.6 mm
Compatible paper weight	52 g/m ² - 250 g/m ²
Paper Capacity 1	100 Sheets of Plain Paper, 80gsm
Paper Capacity 2	10 Envelopes

PAPER FEED C1

Paper Input Name	C1
Paper Formats	A4, A5, A6, B5, B6, C5 (Envelope), C6 (Envelope), DL (Envelope), No. 10 (Envelope), 100 x 148 mm, LT, HLT, LGL, EXE
Custom sizes	Min 193.7x 210 mm to Max 215.9x 355.6 mm
Compatible paper weight	52 g/m ² - 160 g/m ²
Paper Capacity 1	500 Sheets of Plain Paper, 80gsm
Paper Capacity 2	30 Envelopes

PAPER FEED C2-C4

Paper Input Name	C2-C4
Paper Formats	A4, A5, A6, B5, B6, C5 (Envelope), C6 (Envelope), DL (Envelope), No. 10 (Envelope), 100 x 148 mm, LT, HLT, LGL, EXE, Com-10
Custom sizes	Min 139.7x 210 mm to Max 215.9x 355.6 mm
Compatible paper weight	52 g/m ² - 250 g/m ²
Paper Capacity 1	500 Sheets of Plain Paper, 80gsm
Paper Capacity 2	30 Envelopes

GENERAL

Energy Use	86 Watt (standalone copying, ISO/IEC 24712 pattern), 0.9 Watt (sleep mode), 39 Watt (Ready), 0.1 Watt (Power off), TEC 0.21 kWh/week
Supply Voltage	AC 100 V - 240 V, 50 Hz - 60 Hz
Product dimensions	465 x 517 x 570 mm (Width x Depth x Height)
Product weight	56.3 kg
Compatible Operating Systems	Mac OS 11. x, Mac OS 12. x, Mac OS X 10.11.x or later, Windows 10 (32/64 bit), Windows 11, Windows 8 (32/64 bit), Windows 8.1 (32/64 bit), Windows Server 2008 (32/64bit), Windows Server 2008 R2, Windows Server 2012 (64bit), Windows Server 2012 R2, Windows Server 2016, Windows Server 2019, Windows Server 2022
Sound Power	Operation: 6.6 B (A)
Noise	Operation: 55.9 dB (A)
Mobile and Cloud printing services	Apple AirPrint, Mopria, Epson Smart Panel App, Epson Connect (Email Print, Remote Print Driver), Epson Connect (Email Print, Scan-to-Cloud)

ADDITIONAL FEATURES

Memory	8,192 MB
Features	Touchscreen, Direct Print, Direct print from USB, Nozzle Verification Technology
Panel	Type: Color, Touchscreen, Diagonal: 25.7 cm
Media Handling	ADF 2-sided copy (A4, plain paper), ADF 2-sided scan (A4, plain paper), Automatic duplex
Security Functions	Limit access function with Epson Web Config, Secure confidential printing with PIN code release, LDAP Address Book, Panel Admin Mode
HDD	320 GB Encrypted AES-256

OTHER FEATURES

Emulations	PCL5c, PCL5e, PCL6, PostScript 3, ESC/P-R, ESC/Page
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SUPPLIES

● WorkForce Enterprise AM-C550 Black Ink	C13T08Q140	31,500 pages
● WorkForce Enterprise AM-C550 Cyan Ink	C13T08Q240	28,000 pages
● WorkForce Enterprise AM-C550 Magenta Ink	C13T08Q340	28,000 pages
● WorkForce Enterprise AM-C550 Yellow Ink	C13T08Q440	28,000 pages

OPTIONAL ACCESSORIES

- Super G3/G3 Fax Board
C12C934491
- Expansion Board-P1 (OCR unit)
C12C936801
- Wireless LAN Interface-P1 (5GHz)
C12C936861
- Authentication Device Table-P1
C12C937381
- Maintenance Box for AM-C400/550
C12C937201

LOGISTICS INFORMATION

SKU	C11CJ92401
EAN code	8715946703480
Country of Origin	Indonesia

WorkForce Enterprise AM-C550

INK YIELD DATA



31,500 pages*



28,000 pages*

* Approx. page yield based on ISO/IEC 24711/24712 or ISO/IEC 29102/29103. Actual yield will vary depending on images printed and usage conditions. For more information visit <http://www.epson.eu/pageyield>

For more information please contact:

Home users: 0343 90 37766
Business users*: 0871 42 37766
Republic of Ireland: 01 436 7742
Or visit us at <https://www.epson.co.uk/contactus>
* 10p per minute plus network extras.

Web: www.epson.co.uk
www.epson.ie

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1. Please visit epson.eu/heat-free-technology for more information.
2. Time between the receiving print data, to the complete exit of the first page. For detailed information on printing speeds please visit epson.eu/workforce-enterprise
3. This explanation is only applicable for MicroPiezo fundamental advantage in principle. Product performance may vary.
4. Based on Epson calculations, the Epson WorkForce Enterprise AM-C550 uses 70% less energy compared to the average energy of the 5 best-selling A4 Color Laser MFP machines in Europe (IDC, Quarterly Hardcopy Peripherals Tracker, Q1 2023 to Q4 2023 shipments, published Q1 2024). Comparison based on the Typical Energy Consumption (TEC) as published by ENERGY STAR or the manufacturers' official specifications. Where only TEC 2.0 data is available an equivalent TEC 3.0 value has been calculated. If no data is available the products have been removed from the comparison.

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